

AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions and listings of claims in the application:

1. (Currently Amended) A method for resolving incorrect addresses, comprising:
 - receiving a first instance of an incorrect address associated with a first item, wherein the incorrect address does not match address information contained in a predetermined address database;
 - resolving the first instance of the incorrect address to determine a correct address by using at least one of a plurality of address resolution processes;
 - storing a resolved address in a database, the resolved address comprising the correct address and the first instance of the incorrect address;
 - receiving a second instance of the incorrect address associated with a second item;
 - comparing the second instance of the incorrect address to the stored resolved address to determine that the second instance of the incorrect address matches the stored first instance of the incorrect address; and
 - outputting the correct address from the database based on the determination.
- 2.-3. (Cancelled)
4. (Previously Presented) The method of claim 1, further comprising processing the second item for delivery in an item delivery system.

5. (Original) The method of claim 4, wherein the item delivery system comprises the United States Postal Service.
6. (Previously Presented) The method of claim 4, wherein the second item comprises at least one of a mailpiece, a United States Postal Service Priority Mail package, a United States Postal Service Express Mail Package, a United States Postal Service Global Express Mail Package, or a United States Postal Service Global Express Guarantee Package.
7. (Previously Presented) The method of claim 1, wherein:
 - at least one of the plurality of address resolution processes includes sending the first item including the first instance of the incorrect address, the first item configured to be delivered in an item delivery system, to an element of the item delivery system that delivers in an area defined by a United States Postal Service ZIP code included in the first instance of the incorrect address; and
 - wherein the method further comprises at least one of verifying, validating, or supplying information to be included in the correct address.
8. (Previously Presented) The method of claim 1, wherein at least one of the plurality of address resolution processes includes entering the first instance of the incorrect address into a database to obtain a correct United States Postal Service ZIP+4 code to be included in the correct address.
9. (Previously Presented) The method of claim 1, wherein at least one of the plurality of address resolution processes includes modifying individual address components of the first instance of the incorrect address to obtain a valid match to a database entry.

10. (Previously Presented) The method of claim 1, wherein at least one of receiving and outputting further comprises utilizing at least one of regular mail, e-mail, facsimile, internet, or an interactive voice response system.
11. (Previously Presented) The method of claim 1, wherein at least one of receiving and outputting further comprises communicating over a network.
12. (Previously Presented) The method of claim 1, wherein the second instance of the incorrect address includes an incorrect United States Postal Service ZIP+4 code.
13. (Currently Amended) A system for resolving incorrect addresses, comprising:
 - a storage device containing computer instructions; and
 - a processor, connected to the storage device, that executes the computer instructions to perform operations comprising:
 - ~~a first component for~~ receiving a first instance of an incorrect address associated with a first item, wherein the incorrect address does not match address information contained in a predetermined address database;
 - ~~a second component for~~ resolving the first instance of the incorrect address to determine a correct address by using at least one of a plurality of address resolution processes;
 - ~~a third component for~~ storing a resolved address in a database, the resolved address comprising the correct address and the first instance of the incorrect address; ~~[[and]]~~
 - ~~a fourth component for outputting the correct address,~~

~~wherein the first component receives~~ receiving a second instance of the
incorrect address associated with a second item;

~~and requests that a fifth component compare~~ comparing the second
instance of the incorrect address to the stored resolved address;
[[.]]

~~wherein the fifth component determines~~ determining that the second
instance of the incorrect address matches the stored first instance
of the incorrect address; [[.]] and

~~wherein the fourth component outputs~~ outputting the correct address from
the database ~~to the first component~~ based on the determination.

14.-15. (Cancelled)

16. (Previously Presented) The system of claim 13, wherein the second item is
being processed for delivery in an item delivery system.

17. (Original) The system of claim 16, wherein the item delivery system
comprises the United States Postal Service.

18. (Previously Presented) The system of claim 16, wherein the second item
comprises at least one of a mailpiece, a United States Postal Service Priority
Mail package, a United States Postal Service Express Mail Package, a United
States Postal Service Global Express Mail Package, or a United States Postal
Service Global Express Guarantee Package.

19. (Previously Presented) The system of claim 13, wherein:

at least one of the plurality of address resolution processes includes
sending the first item including the first instance of the incorrect
address, the first item configured to be delivered in an item delivery
system, to an element of the item delivery system that delivers in
an area defined by a United States Postal Service ZIP code
included in the first instance of the incorrect address; and
wherein the system further comprises an input for at least one of verifying,
validating, or supplying information to be included in the correct
address.

20. (Previously Presented) The system of claim 13, wherein at least one of the plurality of address resolution processes includes entering the first instance of the incorrect address into a database to obtain a correct United States Postal Service ZIP+4 code to be included in the correct address.
21. (Previously Presented) The system of claim 13, wherein at least one of the plurality of address resolution processes includes modifying individual address components of the first instance of the incorrect address to obtain a valid match to a database entry.
22. (Currently Amended) The system of claim 13, wherein at least one of the ~~first component or the fourth component~~ receiving and outputting ~~are further configured for~~ comprises utilizing at least one of regular mail, e-mail, facsimile, internet, or an interactive voice response system.
23. (Currently Amended) The system of claim 13, wherein at least one of the ~~first component or the fourth component are further configured for~~ receiving and outputting further comprises communicating over a network.

24. (Previously Presented) The system of claim 13, wherein the second instance of the incorrect address includes an incorrect United States Postal Service ZIP+4 code.
25. (Currently Amended) A solid computer-readable medium on which is stored a set of instructions for resolving incorrect addresses, which, when executed by a processor, perform stages comprising:
- receiving a first instance of an incorrect address associated with a first item, wherein the incorrect address does not match address information contained in a predetermined address database;
 - resolving the incorrect address to determine a correct address by using at least one of a plurality of address resolution processes;
 - storing a resolved address in a database, the resolved address comprising the correct address and the first instance of the incorrect address;
 - receiving a second instance of the incorrect address associated with a second item;
 - comparing the second instance of the incorrect address to the stored resolved address to determine that the second instance of the incorrect address matches the stored first instance of the incorrect address; and
 - outputting the correct address from the database based on the determination.
- 26.-27. (Cancelled)
28. (Previously Presented) The computer-readable medium of claim 25, further comprising instructions for delivery of the second item in an item delivery system.

29. (Original) The computer-readable medium of claim 28, wherein the item delivery system comprises the United States Postal Service.
30. (Previously Presented) The computer-readable medium of claim 28, wherein the second item comprises at least one of a mailpiece, a United States Postal Service Priority Mail package, a United States Postal Service Express Mail Package, a United States Postal Service Global Express Mail Package, or a United States Postal Service Global Express Guarantee Package.
31. (Previously Presented) The computer-readable medium of claim 25, wherein:
at least one of the plurality of address resolution processes includes
sending the first item including the first instance of the incorrect address, the first item configured to be delivered in an item delivery system, to an element of the item delivery system that delivers in an area defined by a United States Postal Service ZIP code included in the first instance of the incorrect address; and
wherein the instructions further execute at least one of verifying, validating, or supplying information to be included in the correct address.
32. (Previously Presented) The computer-readable medium of claim 25, wherein at least one of the plurality of address resolution processes includes entering the first instance of the incorrect address into a database to obtain a correct United States Postal Service ZIP+4 code to be included in the correct address.

33. (Previously Presented) The computer-readable medium of claim 25, wherein at least one of the plurality of address resolution processes includes modifying individual address components of the first instance of the incorrect address to a valid match to a database entry.
34. (Previously Presented) The computer-readable medium of claim 25, wherein at least one of receiving and outputting further comprises utilizing at least one of regular mail, e-mail, facsimile, internet, or an interactive voice response system.
35. (Previously Presented) The computer-readable medium of claim 25, wherein at least one of receiving and outputting further comprises communicating over a network.
36. (Previously Presented) The computer-readable medium of claim 25, wherein the second instance of the incorrect address includes an incorrect United States Postal Service ZIP+4 code.
37. (Currently Amended) A system for resolving incorrect addresses, comprising:
- means for receiving a first instance of an incorrect address associated with a first item and a second instance of the incorrect address associated with a second item, wherein the incorrect address does not match address information contained in a predetermined address database;
 - means for resolving the first instance of the incorrect address to determine a correct address by using at least one of a plurality of address resolution processes;
 - means for storing a resolved address comprising the correct address and the first instance of the incorrect address;

means for comparing the second instance of the incorrect address with the stored resolved address to determine that the second instance of the incorrect address matches the stored first instance of the incorrect address; and

means for outputting the stored correct address based on the determination.

38.-39. (Cancelled)

40. (Previously Presented) The system of claim 37, further comprising means for delivery of the second item in an item delivery system.

41. (Original) The system of claim 40, wherein the item delivery system comprises the United States Postal Service.

42. (Previously Presented) The system of claim 40, wherein the second item comprises at least one of a mailpiece, a United States Postal Service Priority Mail package, a United States Postal Service Express Mail Package, a United States Postal Service Global Express Mail Package, or a United States Postal Service Global Express Guarantee Package.

43. (Previously Presented) The system of claim 37, wherein:
at least one of the plurality of address resolution processes includes sending the first item including the first instance of the incorrect address, the first item configured to be delivered in an item delivery system, to an element of the item delivery system that delivers in an area defined by a United States Postal Service ZIP code included in the first instance of the incorrect address; and

wherein the system further comprises an input for at least one of verifying, validating, or supplying information to be included in the correct address.

44. (Previously Presented) The system of claim 37, wherein at least one of the plurality of address resolution processes includes entering the first instance of the incorrect address into a database to obtain a correct United States Postal Service ZIP+4 code to be included in the correct address.
45. (Previously Presented) The system of claim 37, wherein at least one of the plurality of address resolution processes includes modifying individual address components of the first instance of the incorrect address to obtain a valid match to a database entry.
46. (Previously Presented) The system of claim 37, wherein at least one of the means for receiving and the means for outputting are further configured for utilizing at least one of regular mail, e-mail, facsimile, internet, or an interactive voice response system.
47. (Previously Presented) The system of claim 37, wherein at least one of the means for receiving and the means for outputting are further configured for communicating over a network.
48. (Previously Presented) The system of claim 37, wherein the second instance of the incorrect address includes an incorrect United States Postal Service ZIP+4 code.
49. - 56. (Cancelled)

57. (New) The method of claim 1, further comprising:
processing the first item for delivery in an item delivery system using the correct address.
58. (New) The method of claim 1, wherein the first item comprises one of a letter and a package.
59. (New) The method of claim 1, wherein receiving the first instance of the incorrect address associated with the first item comprises:
obtaining the first instance of the incorrect address from a surface of the first item.
60. (New) The system of claim 13, wherein the operations further comprise:
processing the first item for delivery using the correct address.
61. (New) The system of claim 13, wherein the first item comprises one of a letter and a package.
62. (New) The system of claim 13, wherein receiving the first instance of the incorrect address associated with the first item comprises:
obtaining the first instance of the incorrect address from a surface of the first item.
63. (New) The system of claim 37, further comprising:
means for processing the first item for delivery using the correct address.

64. (New) The system of claim 37, wherein the first item comprises one of a letter and a package.